



Improving Wellness, Enhancing Performance

KEPRO's Employee Assistance Program (EAP) and Work-Life solutions offer a wide variety of resources that are designed to improve wellness, enhance organizational performance and improve financial outcomes. Our solutions are based on clinical expertise, industry best practices, professional and credentialed providers and a dedication to help those we serve.

KEPRO's EAP and Work-Life services are designed to help employees resolve a wide range of issues and restore both personal and professional effectiveness.

KEPRO EAP

KEPRO assists organizations and their workforce in managing the personal challenges that impact employee wellbeing and workplace performance goals. KEPRO's EAP consultants utilize a comprehensive and holistic approach that identifies issues impacting the employee and assists them in developing meaningful solutions. KEPRO EAP is a free, confidential program that offers face-to-face consulting with a local licensed provider and/or telephonic counseling with one of our Masters-level clinicians. Access to services is available 24/7, 365 days per year.

The types of issues we assist our members with include:

- Aging
- Anger
- Anxiety
- Depression
- Drug or alcohol concerns
- Family problems
- Grief
- Parenting
- Relationships
- Stress
- Transition and change
- Workplace issues

Work-Life Services

KEPRO offers both web and telephonic access to a variety of work-life services and products designed to assist employees in better managing their daily responsibilities. When combined with the EAP, these services offer an extensive network of support for employees and their dependents.

KEPRO's Work-Life Consultants can help with services such as:

Childcare & Parenting

- Prenatal care
- Daycare/babysitters
- Special needs services
- School/summer camp

Eldercare

- Assisted living
- In-home care
- Transportation services

Convenience Services

- Home repairs
- Moving/relocation
- Travel
- Education services
- Petcare services



Management Services

KEPRO provides various services for those in management and supervisory positions, including leadership trainings and unlimited telephonic consultations. Through our dedicated 24/7 toll-free number, your managers, supervisors and HR leaders have access to KEPRO's dedicated Management Services Team for unlimited telephonic consultation services. The Management Services Team consists of experienced clinicians with mastery in developing solutions for complex management concerns, oversight for informal, formal and Department of Transportation referrals, and coordinating briefs.

KEPRO has successfully supported organizations in workplace violence prevention, planning and response, workplace trauma, critical event management, downsizing or reduction in force, fostering employee morale and engagement, and the enhancement of workplace relationships.

Legal & Financial Services

Our services provide up to thirty minutes of legal or financial consultation with an attorney or financial advisor at no cost or obligation. If a member chooses to retain the attorney, they may do so at 25% discount of attorney fees.

Critical Incident On-site Services

Our dedicated team of trained professionals combined with our national network of responders will assist you from the first call, throughout the entire event, and post-intervention follow up to ensure both employees and the organization have been stabilized and that potential long-term impacts are minimized. All KEPRO personnel are trained in fostering resiliency, Critical Incident Stress Management and Psychological First Aid.

Learning Solutions

KEPRO can assist your organization in promoting a healthy and motivated work environment where employees are engaged and effective in their roles. The learning opportunities are designed to educate, inspire and empower employees and managers to proactively and successfully manage their work responsibilities and personal lives.

EAPHelpLink.com

EAPHelpLink is your one-stop resource, available when and where you need it. Whether you are dealing with a day-to-day challenge or a larger-than-life issue, EAPHelpLink provides you and your family with tools and information to address life's pressing concerns.



 [EAPHelpLink.com](https://www.eaphelp.com)

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